

ILM Level 3 Award in Leadership and Management

The Level 3 Award in Leadership and Management enables Managers and Leaders to improve their existing skills and capability in a competitive market. The award is made up of a number of units.

Programme Units:

- Understanding the Communication Process
- Understanding Leadership
- Leading and Motivating a Team Effectively



Course Content

Understanding the Communication Process

Understand the nature and importance of communication
Methods of Communication
Assess own effectiveness in communication

Understanding Leadership

The role of the Leader
Leadership Styles and Behaviours
Using different styles for different people and situations

Leading and Motivating a Team Effectively

Why organisations or projects need a vision, mission and strategy and what this means to first line management
Effective Communication
Motivational Theories and factors
Applying these skills to your project

COURSE DURATION: 3 DAY COURSE

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